

Questionnaire on the proposed changes to Peterborough City Council's Eligibility Criteria and Charges for Adult Social Care



If you need assistance in responding to this questionnaire or require an Easy Read, Larger Print or Audio version, please email ASCConsultation@peterborough.gov.uk or call 01733 864666 and leave a message and a team member will respond to you within 10 working days.

Peterborough City Council is thinking of making some changes to focus on delivering support services to people with critical and substantial needs and providing a service to support people with moderate and low needs so that they don't have to go into residential care or receive formal care sooner than they need.

The Council is also looking to change its charging policy in several areas. The proposed changes will affect people who contribute something towards the cost of their care, and may mean that some people will have to start paying a charge or pay more than they currently do.

The proposed changes are necessary because of the multi-million pound cuts to the funding the Council receives from the Government. The funding has been reduced by £15 million over the past two years and the cuts are expected to increase to £25 million by 2015.

If the changes are agreed, only people who start receiving services after the 1st April 2013 will be affected straight away. Nobody currently receiving services will be affected until their annual review. At that review, if their needs are critical or substantial then they will continue to receive services. If their needs are moderate or low then they will be offered reablement and the opportunity to access a range of preventative services.

No one wants to see services reduced, however, we have a finite amount of money to spend and we would like to ensure that the money we do have is spent in a way that supports the most vulnerable people.

The Council would very much like to hear your views on the suggested changes and offers this questionnaire as one way for you to make your voice heard.

Questionnaire

Please refer to the leaflet for further information on each question.

1. Are you:
- a. Receiving social care support from Peterborough City Council
 - b. Providing care or support for a family member or friend
 - c. Working for a partner organisation or within the voluntary sector
 - d. Working for Peterborough City Council
 - e. A council member
 - f. None of the above, but live in Peterborough

2. The council believes that it should change the eligibility level to substantial and critical to ensure that its resources are targeted on those most in need of support. Do you:
- a. Agree
 - b. Disagree

3. If you disagree with the changes that the Council would like to make, please tell us why. You may also like to suggest other ways for the Council to make savings.

4. Do you agree that the Council should help people with moderate levels of need by giving money to support the voluntary sector to provide services that can be purchased?

a. Yes, I agree

b. No, I do not agree

5. People sometimes lose confidence and the skills to live independently through deterioration in their health or some other change in their circumstances. The Council's Reablement Service is there to help people learn or relearn these skills so that they can look after themselves as far as possible. Currently the Council offers the Reablement Service to people who meet its eligibility criteria. Do you think that the Council should offer reablement to everybody who might benefit from it?

a. Yes

b. No

6. Do you think money should be spent to support people with moderate needs in the following ways?

Help with daily activities

- Help with shopping

- Help with keeping the home clean, safe and in good repair

- Help with gardening

- Help with laundry

- Easy access to equipment that helps you to stay independent and safe

Support with leisure activities, social opportunities and clubs

- Support getting out and about in the community

- Support meeting other people

- Finding out about voluntary and community groups

- Befriending schemes

- Support with learning and work opportunities

- Support keeping in contact with friends and family

Carers support

- Breaks for carers

- Carers support groups

- Specialist advice for carers
- Sitting services

Help to find the support people need

- Information and advice about available services
- Support to work out what help would work best for you/someone you care for
- Support to set up new opportunities or services for you and others

What other types of support do you think people would like to know about in their community?

7. The Council thinks that having a banded Disability Related Expenditure disregard, charging for an Appointeeship Client Money Management Service and harmonising the qualifying age for Pension credit are a fair and equitable way to raise charges. Do you:
 - a. Agree
 - b. Disagree

8. The Council's Charging Policy has not kept pace with the available technology (such as remotely monitored passive alarms and sensors) to assist people in their homes. It proposes to include such technology as a chargeable service for people who are eligible. Do you:
 - a. Agree
 - b. Disagree

9. The home meals service is intended to help people who cannot prepare a hot meal by themselves. It is not intended to subsidise people's income by providing food. The Council proposes to remove the subsidy from the home meals service and would like to see if there are any alternative suggestions to support people who cannot prepare a hot meal for themselves.

Do you disagree with removing the subsidy for hot and frozen meals?

- a. Yes

b. No

Here are some suggestions for alternatives to the hot meals service.
Which do you think would be helpful?

a. Arrange for someone to visit and heat a meal

b. Arrange for a choice of food to be delivered, for example from the supermarket

c. Provide support for Lunch Clubs

d. Give people some money to compensate their neighbours for providing or sharing meals with an individual

e. Any other suggestions?

Space for any other comments:

Please continue on an extra sheet if there is not enough space here.

Equality Impact Assessment

Peterborough City Council does not want to discriminate against any particular groups of individuals when making a decision. We would be grateful if you could complete the following section of this questionnaire to help us to do this.

Age

- Under 18
- 18 to 39
- 40 to 59
- 60 and over
- Prefer not to say

Disability

Do you have a:

- Physically disability
- Sensory impairment
- Mental health condition
- Learning disability
- Long term health problem
- Not disabled
- Prefer not to say

Marriage and civil partnership

- Married
- Co-habiting
- Single
- Civil Partnership
- Other
- Prefer not to say

Pregnancy and maternity

- Are you pregnant?
- Have you given birth within the last six months?
- Prefer not to say

Race

- White
- Black or Black British
- Mixed
- Group
- Asian or Asian British
- Other ethnic group
- Prefer not to say

Religion and belief

- Christian
- Hindu
- Jewish
- None
- Muslim
- Sikh
- Other
- Prefer not to say

Gender

- Male
- Female
- Prefer not to say

Gender reassignment

Have you had your gender reassigned?

- Yes
- No
- Prefer not to say

Sexual orientation

Are you:

- A gay man
- A gay woman/lesbian
- Bisexual
- Heterosexual
- Prefer not to say

Thank you for your input.